

WOP-LAC

WOPs in Latin America and the Caribbean

Enhancing water services through collaboration in
WOP SEE

May 2024

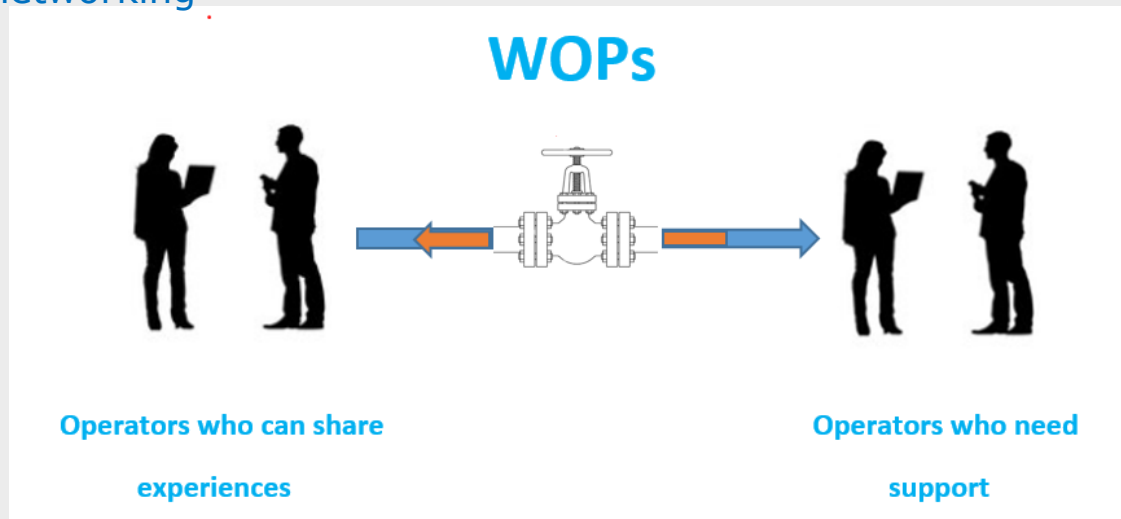


Participating in a WOP?

Benefits

- Share knowledge on a solidarity basis
- Give visibility to their experience
- Meet peers / networking
- Motivate staff

- Observe best practices on a solidarity basis
- Improve management practices / working routines
- Meet peers / networking
- Motivate staff



Challenges

- Receive high management support
- Help to define objectives
- Lead the process

- Identify a mentor
- Receive high management support
 - Determine objectives: limited, concrete, achievable
 - Be receptive
- Identify best practices and implement them

WOP-LAC

- **Regional platform for Latin America and the Caribbean**
- **Started in 2007**
- **Promotes WOPs and knowledge dissemination**

- **Hosted by AySA (Agua y Saneamientos Argentinos) since 2013**
- **Has IDB´s support, as main donor**
- **Is part of GWOPA**
- **Has a steering committee (8 members)**

- **More than 100 members (from large utilities to cooperatives)**
- **Speaking the same language**
- **Formal membership required**
- **Works with national platforms**



Steps of a WOP

➤ **Presentation of expression of interest (participants, objectives)**

Expresión de interés para participar en un Memorando de Entendimiento Operativo (MOU) entre el tema IAC

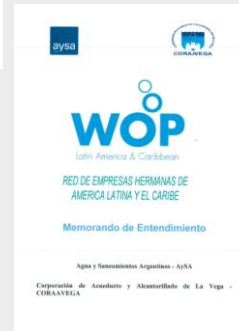
Nombre de la Empresa/Operador: _____
 Nombre y cargo de la persona de contacto: _____
 E-mail: _____

¿Cuáles fueron los motivos que le llevaron a estar interesado en este tema?
 ¿Cuáles fueron los factores claves de esta empresa como beneficiaria?
 Nombre específico de la prestación que se presta/transportación: _____

El presente con el potencial empresario/transportista por la sede establecida y en:
 Nombre de la Empresa/Operador beneficiario: _____
 Nombre y cargo de la persona de contacto: _____
 E-mail: _____

➤ **Evaluation WOP-LAC / IDB**

➤ **MoU writing / signing**



➤ **Visits and Reports**

ID	PRODUCTO	INDICADORA	DESCRIPCION DE ACTIVIDADES		RESPONSABLE
			FECHA INICIO	FECHA FIN	
1
2
3
4
5
6
7
8
9
10

➤ **Final Report presentation / Action Plan**

➤ **Best practices implementation**

➤ **Results / WOP impact**



WOPs in LAC

- 63 WOPs
- 64 operators
- 21 countries in LAC
- Spain
- USA

60 short term WOPs (1 year)

- Average cost: u\$ 13.600
- 54% totally funded by IDB
- 18% funded by others (GWOPA, AECID, local governments)
- 19% funded by IDB+mentor/mentee
- 9% funded by participant operators
- In-kind contribution: u\$ 10.000

3 long term WOPs

- 1 funded by EU
- 1 funded by IDB
- 1 funded by IDB+AECID



WOPs in LAC

Innovation



Commercial management



Water treatment solutions

Drought management

Sanitation



Water source protection

Wastewater plants operation and maintenance

Water security plans

Business Management



Rural sanitation

ISO certifications

NRW

Capacities Strengthening

Knowledge Dissemination in LAC

5 Regional Workshops

- Organized by WOP-LAC
- With support of IDB, operators, GWOPA, AECID
- With geographical representation

7 international workshops

- With WOP-LAC participation
 - Organized by GWOPA, IDB, subregional platforms, national platforms, government agencies
- More than 70 specialists trained
37 operators / 13 countries

18 webinars

- 4 organized by WOP-LAC
 - 10 WOP-LAC / UN-Habitat / FESAN / SIWI / IDB
 - 4 GWOPA
- More than 80 people connected



Knowledge dissemination in LAC

CSR Income and tariffs Sanitation Efficiency in water operators NRW

Resilience
 Climate change and infrastructure
 Risk management
 Floods and Droughts
 SDG 6.3.1

Operators face COVID
 Water resource management
 Circular economy
 Rural sanitation

The collage features several key documents and presentations:

- Propuestas de mejora:** A document with three bullet points:
 - Aumentar la capacidad de almacenamiento mediante la hospitalización de Tangar la Fierro en el segundo régimen de la capacidad de transporte de línea de distribución y separación de áreas de servicio.
 - Implementación de un plan de comunicación de cultura del agua y resiliencia al cambio climático, integrando a todos los sectores de la población.
 - Establecer un sistema de eficiencia operativa en las plantas potabilizadoras mediante sustitución de válvulas y modernización de flujos.
- AGENDA VIDEOCONFERENCIA:** A blue banner for a video conference on April 17, 2020, at 10:00 AM - 12:00 PM EST, titled "Acciones de los operadores de agua y saneamiento de América Latina y El Caribe frente al COVID-19".
- GWOPA SERIE DE WEBINARS:** A banner for a webinar series titled "Operadores de Agua contra la COVID-19" and "Liquidez financiera de operadores públicos y la COVID-19".
- Fortaleciendo la Resiliencia en Agua, Saneamiento e Higiene:** A document from WOP and SIWI, dated April 24, 2020, in Argentina. It discusses climate resilience in the water sector and mentions a webinar on "Fortaleciendo la Resiliencia en Agua, Saneamiento e Higiene (ASH)".
- Slowing the Spread in Slums DWOPA Webinar Overview:** A document featuring a "Panel of Water Operators" and a "Special Representative on the Human Rights to Water and Sanitation".
- Webinar Series #UtilityClimateAction:** A banner for a webinar series organized by GWOPA, UN-Habitat, and GIZ.
- Webinario sobre Gestión y Monitoreo de Datos de Aguas Residuales:** A document from UN-Habitat, GWOPA, WOP, ALOAS, and BID, dated June 23, 2021.

Other activities

- **WOP-LAC works as a COP:**
 - **Facilitates meetings / discussions / exchanges between members**

- **WOP-LAC participates in international events to promote its activities**
 - **Global WOP Congress**
 - **World Water Forum**
 - **IWA Congress**
 - **ACODAL Congress**
 - **SIWI**
 - **LATINOSAN**

- **WOP-LAC´s institutional activities**
 - **WOP-LAC general Assembly and Steering Committee meetings**
 - **GWOPA ISC meetings**

Thank you!

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