

Participation Guidelines under the Danube Water Program



As part of the IWA/NewIBNET Initiative “[2024 Data Pioneers in Water Utilities – Learning at Toronto](#)”, the Danube Water Program is supporting two (2) dedicated opportunities exclusively for water and sanitation utilities and one (1) for an association of water and sanitation

utilities operating in target countries¹ of the Danube Water Program.

The opportunity is to be selected for a unique learning opportunity via a **fully sponsored participation package** for the [IWA World Water Congress in Toronto, Canada, \(August 11-15\)](#) - additionally to receiving NewIBNET Data Services.

The Full Conference Participation Package (CPP) includes (air) travel to Toronto from the next larger city with an airport, cost of the transport from Toronto airport to the conference venue, hotel coverage for the time of the conference, and the full conference fee for one (1) representative per utility/association. Across these items breakfast, lunches and afternoon coffee/tea are covered. The CPP does not include an additional per-diem.

The conditions for participation are:

- **Water and Sanitation Utilities in the 11 target countries of the DWP** must submit complete and coherent datasets on their performance and must fill out a self-assessment of their management practices before June 7th, 2024, 23:59 (EST).
- **Associations of Water and Sanitation Utilities in the 11 target countries of the DWP** must mobilize at least 50% of their membership (or 30% if their number of utility members exceeds 100) to submit their performance and

¹ Albania, Bosnia and Herzegovina, Bulgaria, Croatia, Kosovo, Moldova, Montenegro, North Macedonia, Romania, Serbia, Ukraine



must fill out a self-assessment of their management practices before June 7th, 2024, 23:59 (EST).

In a random selection process two utilities and one association will be awarded the right to nominate one (1) representative staff member each (per institution). The randomly drawn utilities and association will be announced on the Voice of the Danube Website and contact via e-mail directly on June 11th, 2024.

Selected utilities and the selected association have 3 business days to confirm with the NewIBNET team that they accept the sponsorship and to nominate an individual amongst their staff to take advantage of the full conference participation package for the IWA Congress in Toronto.

How to participate as a utility in three steps

1. Become a NewIBNET Member by filling in [this form](#). You will receive an E-Mail with a link to your NewIBNET Portal.
2. Enter the required data on performance directly into the portal.
3. Complete the self-assessment of your management practices.

To read which data is required click [here](#).

How to participate as an association

1. Write an e-mail to ibnet@worldbank.org with a complete list of your member utilities expressing your wish to become a NewIBNET partner.
2. Mobilize at least 50% of your member utilities (or 30% if you have more than 100 members) to complete the above-mentioned 3 steps.

How to double your chances to go to Toronto

By submitting both the 2022 AND 2023 data, you can double your chances!

- Completing for 2023 is mandatory to be eligible to go to Toronto.
- Completing for 2022 is optional to double your chances.

For any questions or guidance throughout the process you can join the HelpDesk via this direct [link to the Microsoft Teams Meeting](#), every Tuesday, 12:00-13:00h CET.

3 STEPS TO PARTICIPATE AS A UTILITY IN THE INITIATIVE AND BECOME A 2024 DATA PIONEER

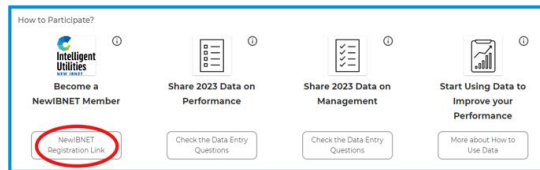
1. Become a Member of NewIBNET and click on the 2023 Data Entry Link that you receive via e-mail (mandatory to be part of the Initiative)
2. Data on Key Performance Indicators (KPIs) must be entered
3. Questions on Management Practices (MPs) in Self-Assessment must be answered

Utilities will also receive an E-Mail with a 2022 Data Entry Link if they are new members or have not filled them out completely [for the previous calendar year 2022](#) (optional [in order to double the chances of receiving a full conference package](#)).

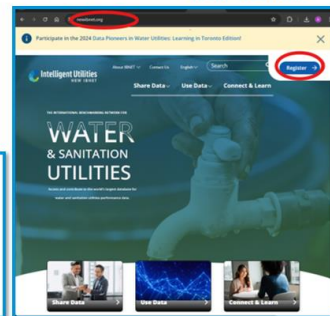
- o Data on KPIs must be fully completed
- o Data on MPs must be fully completed

STEP 1: How to become a Member?

Option 1: Register on connect.newibnet.org/toronto_initiative

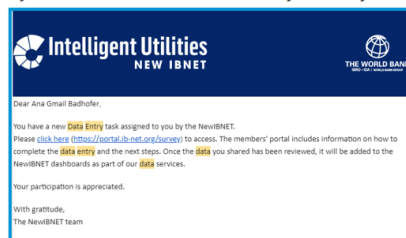


Option 2: Register on newibnet.org/



STEP 2 & 3: How to enter your data?

Firstly, click on the link in the e-mail. As a recipient of this e-mail, you are now a Data Focal Point for your utility vis-a-vis NewIBNET



Secondly, fill in the required data for Key Performance Indicators and Management Practices.

Note: If you already want to see what the Data Entry Questions are, click here:

connect.newibnet.org/toronto_initiative

