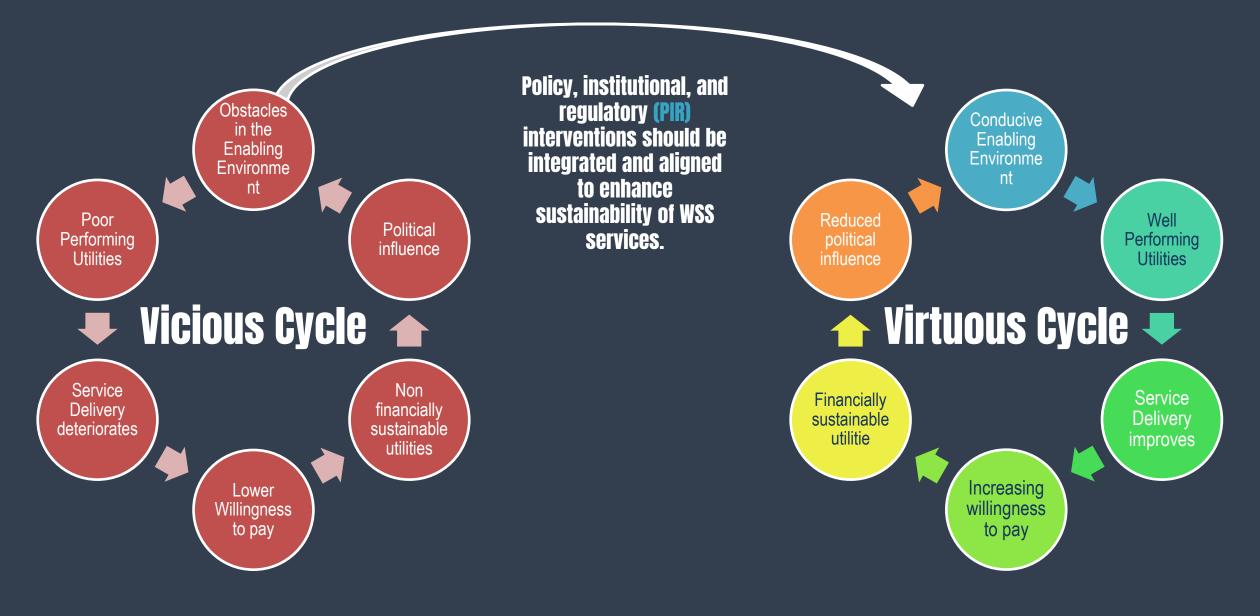


## **Breaking the Vicious Cycle**



# The PIR Concept and the PIR Framework Tool

#### **The PIR Concept**



#### **Objectives of The PIR Framework Tool**



 Deeper understanding of PIR elements that shape the water sector.



 Identified PIR key binding constraints to optimal sector performance and prioritized reform options.



 Consensus building to prioritize areas for reform and feasible drivers of change based on opportunity and feasibility.

## Implementation of the Agile PIR Framework in the Western Balkans

#### **Objectives**

Identify enabling and non-enabling factors for strategic plans in water utilities.

Assess risks impacting water utilities both positively and negatively. Enable synergies with the Utilities of the Future methodology

#### **Expected Outcomes**

Development of a roadmap for institutions and stakeholders. Identification of actionable steps for the short, medium, and long term.



**Agile PIR Macro-Process** 

1

2

3

4

Complete
Diagnostic
Assessment

Prioritize **Reform Options** 

Define **Reform Actions** 

Implementation
Support



Desk

Research





Key Informant Interviews

Validation Workshop







Inception > Presentation > Tool + Bottlenecks & Challenges

Roadmap/Action Plan

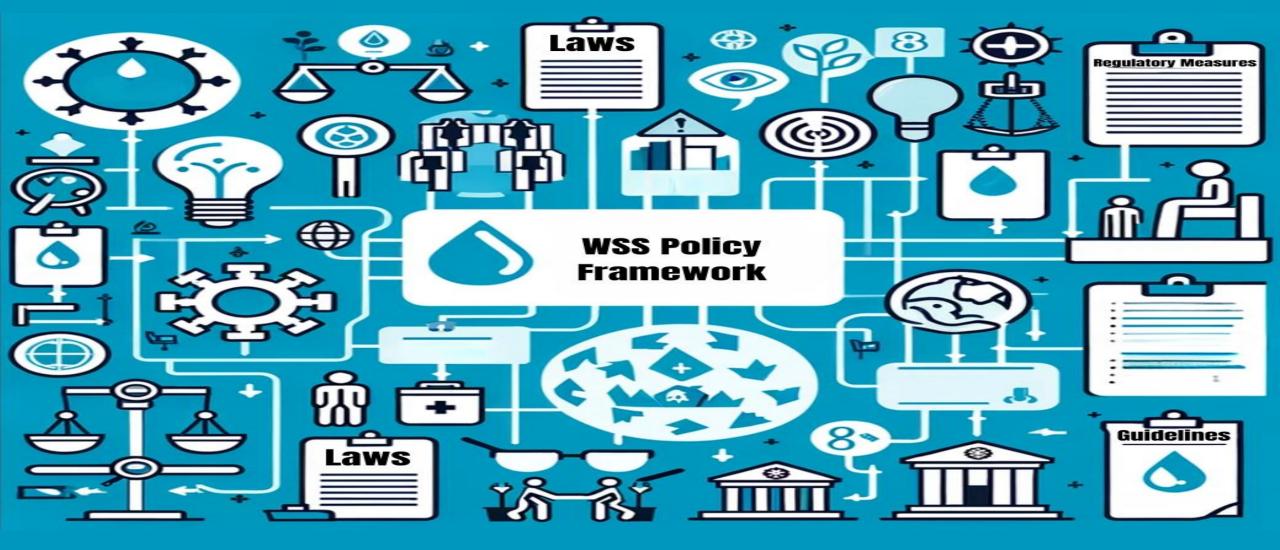
Report > Present > DPO/MPA

**Week 1 - 10** 

**Week 11 - 14** 

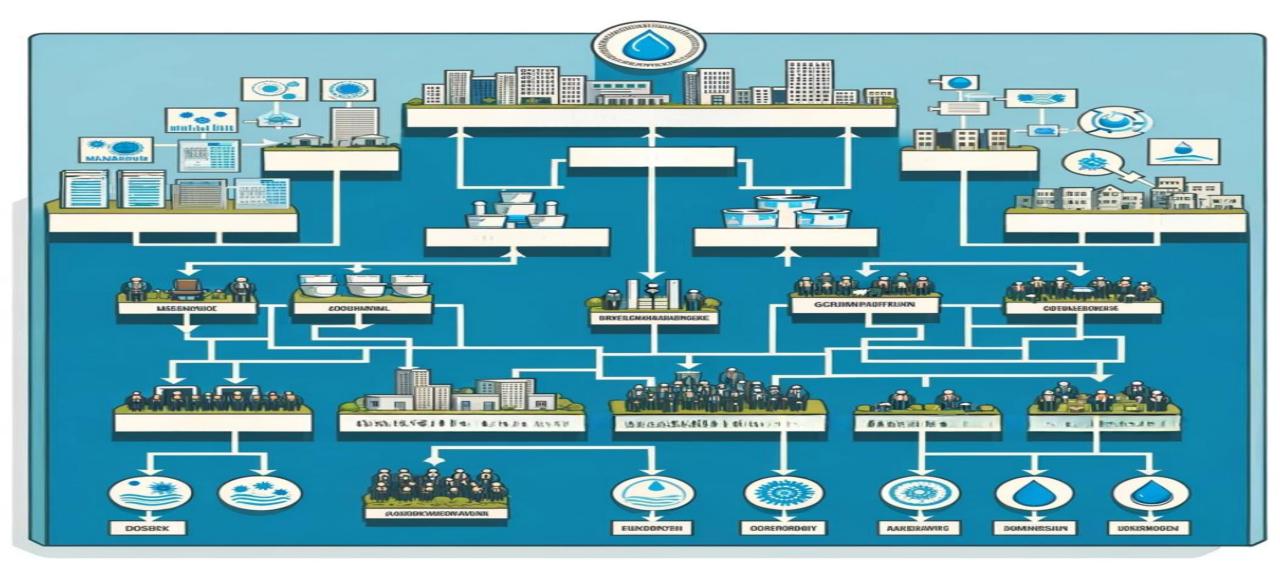
**Week 14 - 20** 

#### **Cluster 1 - Legal and Policy**



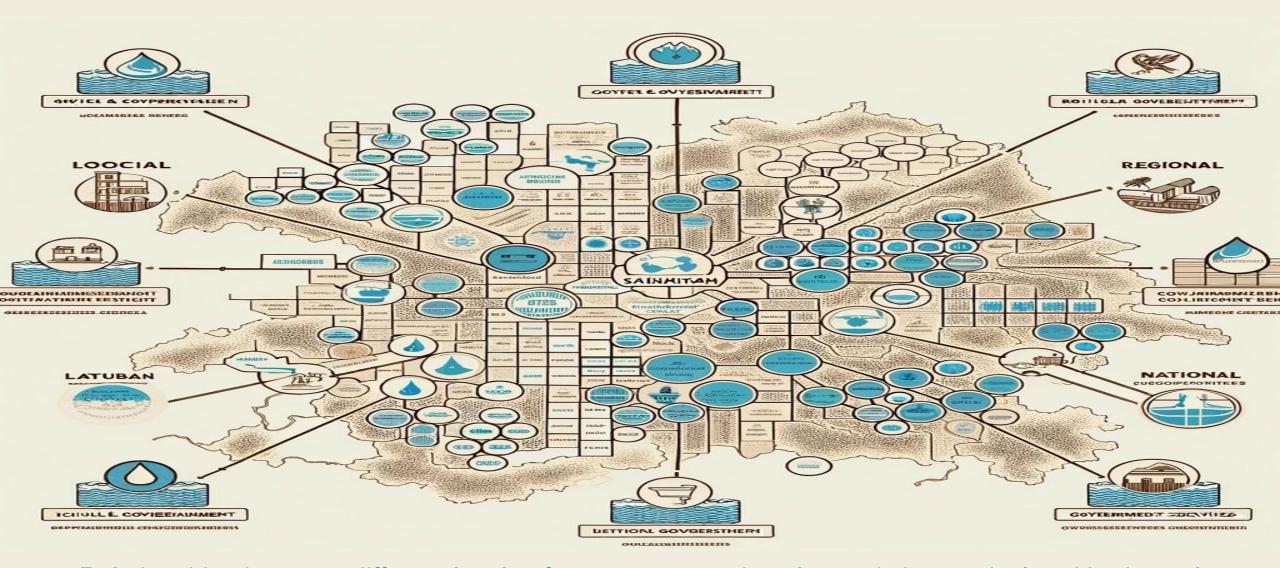
Explores laws and policies, that make up the sector's legislative and policy frameworks govern the sector. Understanding what the formal rules of the WSS sector are, and who holds responsibility for creating and enforcing them.

#### **Cluster 2 - Institutions**



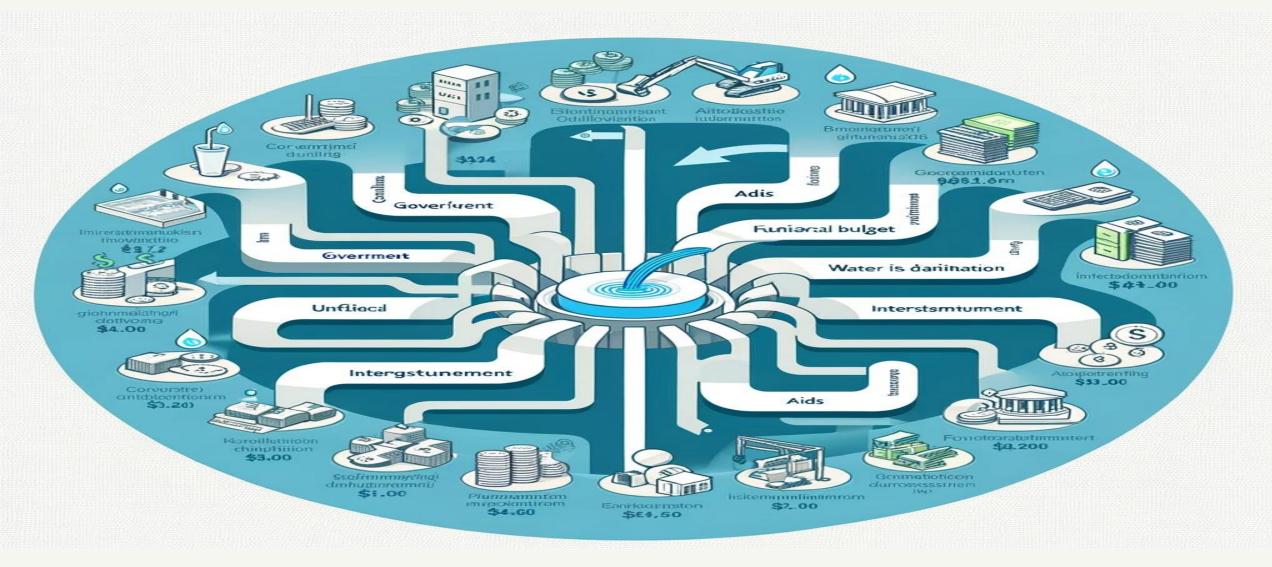
Sector's institutional framework and functional assignments. Importantly, allows to identify gaps between de facto and de jure functional assignments.

### **Cluster 3 - Intergovernmental Relations**



Relationships between different levels of government and explore existing vertical and horizontal institutional coordination mechanisms.

### **Cluster 4 - Financing**



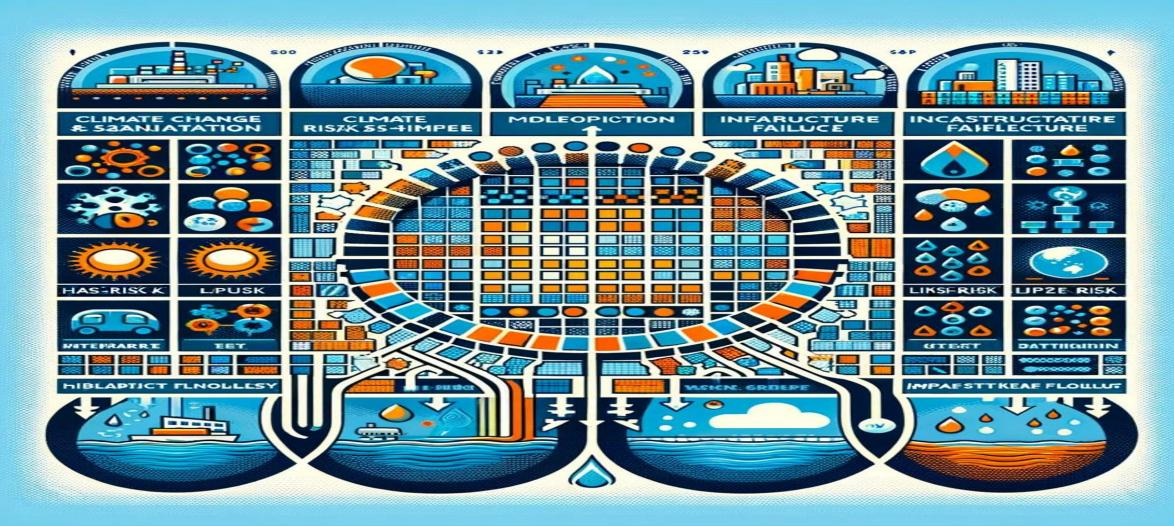
Identifies who has decision-making power over financial resources, whether there are policy imbalances, or data gaps.

#### **Cluster 5 - Regulation**



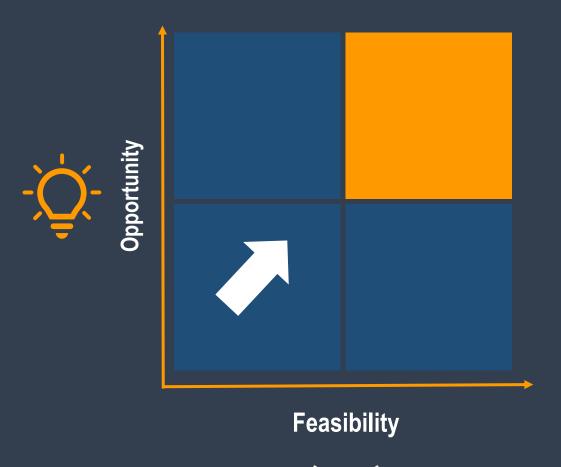
Understanding of the sector's de jure and de facto regulatory forms including the governance structure of water (or multi-sector) sector regulators and their transparency and accountability mechanisms.

#### **Cluster 6 - Resilience**



Types and levels of risk faced by the sector and the perceived level of preparedness in risk mitigation, emergency response and recovery, evaluating their impact and applying lessons learned for continuous improvements.

#### **Conclusions**



- Holistic Assessment and Tailored Reforms: understanding PIR supports viability of reforms and their implementation
- Strategic Risk Management: So utilities can adapt to evolving sector challenges
- Stakeholder Engagement and Roadmap
   Development: giving opportunity to dialogue and keeping the process practical and grounded
- **Enhancing Sector Synergies**: together with the Utilities of the Future (UoF) methodology will help in crafting a more cohesive sector strategy maximizing the impact of reforms on utility performance.

